



Internet Browser Check

With MAGIC Phase I Go-Live approaching, the MAGIC Project Team wants to make sure you will be able to access MAGIC on July 1, 2014.

One of the great benefits of MAGIC is that you will be able to access it from any computer with an internet connection using one of the browsers shown on this page.

Please note that at this time MAGIC will not work with Internet Explorer (IE) version 11.

If you are using Internet Explorer (IE), please check the version of IE you are using and take the steps detailed in this document to make sure you will be able to access MAGIC on July 1, 2014.

Internet Explorer



If you use Internet Explorer (IE) as your internet browser, you will need IE9 or IE10 to access MAGIC. MAGIC will not currently work with IE11.

To check the version of IE you are using, please click [here](#).

If you have IE10, you will need to turn off automatic upgrades. Click [here](#) to learn how to make that change.

Click [here](#) to see what type of error you may receive if you are using MAGIC with IE11.



Mozilla Firefox



Google Chrome



Safari (Mac only)

If you use Mozilla Firefox, Google Chrome, or Safari as your internet browser, you can access MAGIC at Go-Live.

Additional IT Information



If you are an agency IT contact and would like more MAGIC Technical information, please click [here](#).

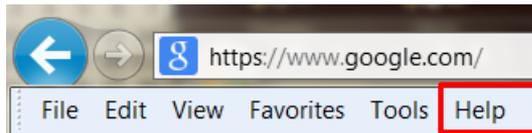


Please use the steps below to check the Internet Explorer (IE) version you have installed on your computer.

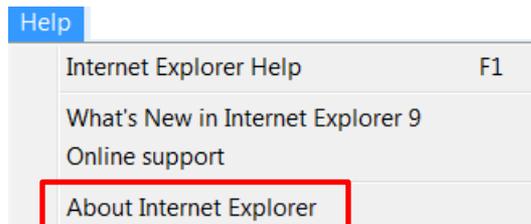
(1) Open Internet Explorer



(2) Click **Help** in the Menu bar



(3) Click **About Internet Explorer**



(4) You'll see a screen similar to the one below, showing the version of IE installed on your computer.

If you have IE9 or IE10, you should be able to use MAGIC.

If you have a version below 9 or above 10, you will need to ask your IT staff to "upgrade" or "roll back" the version to IE9 or IE10.

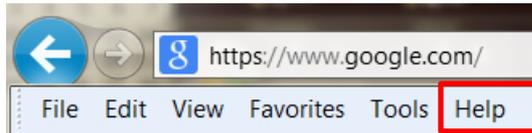


Please use the steps below to turn off the automatic upgrades in Internet Explorer.

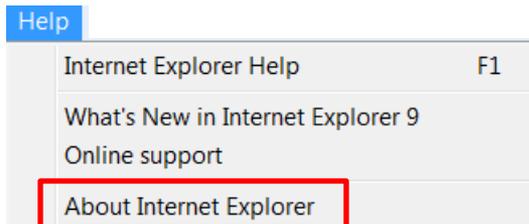
(1) Open Internet Explorer



(2) Click **Help** in the Menu bar



(3) Click **About Internet Explorer**

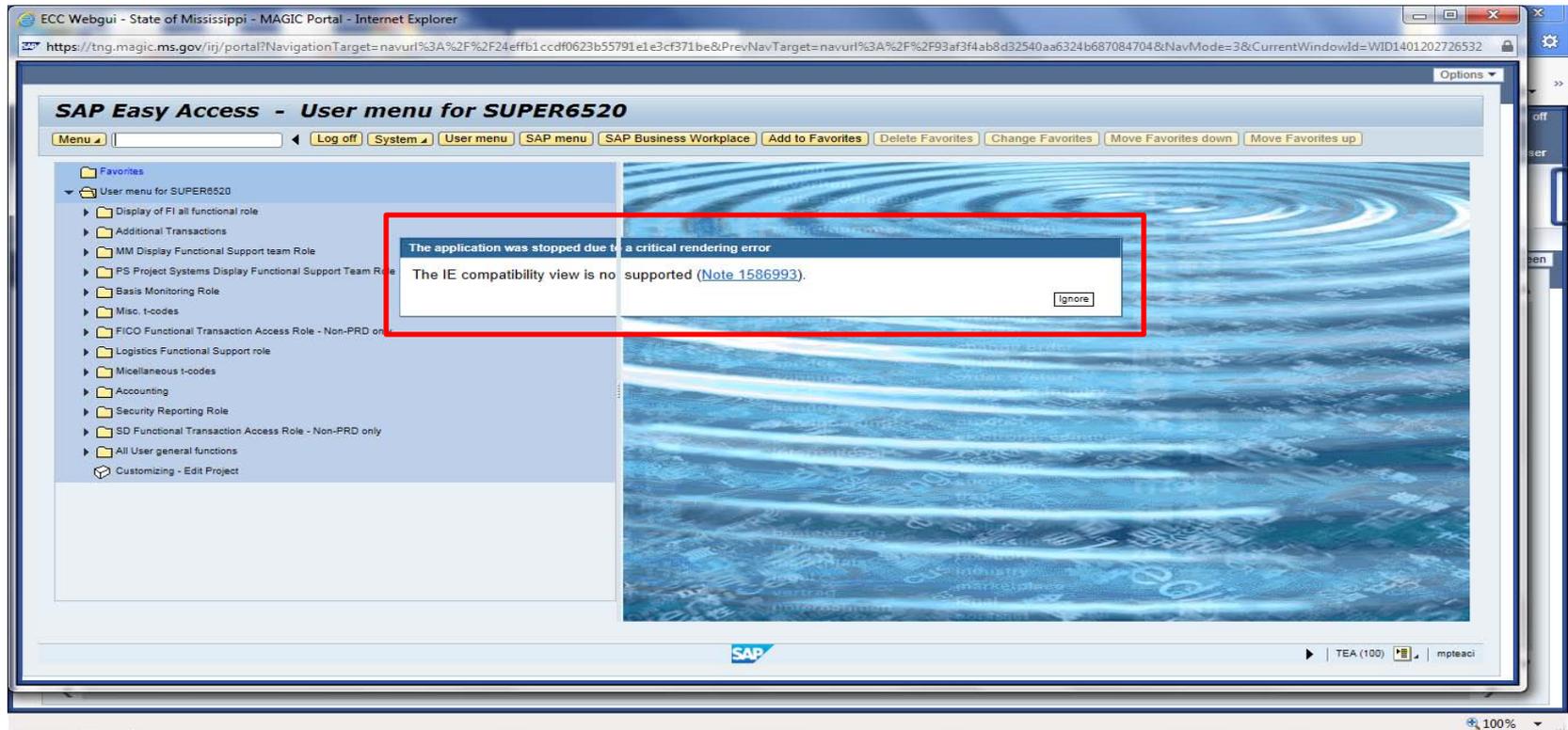


(4) Clear **the Install new versions automatically** check box, and then click **OK**.



Return to Previous Screen

If you receive the following error while using MAGIC, please check to make sure that you are not using Internet Explorer (IE) 11. If you are, please click [here](#) to check what version of IE you are using.



Return to Previous Screen