



Dear State Partner,

Mississippi Interactive (MSI), the State's payment processing partner, together with their parent company, NIC, recently conducted a comprehensive review of its checkout practices across more than 7,500 eGovernment applications nationally as part of their continuing effort to comply with the latest credit card company standards and employ best practices in the eGovernment industry.

As a result, MSI will begin implementing improvements in the way they communicate pricing information to end users completing credit card transactions through the MSI Common Checkout Page (CCP) interfaces. This will not change the pricing of services or the revenue delivered to, or received by Mississippi agencies, but will change the checkout and receipt information associated with payments made using agency online applications.

The most noticeable change will be on the checkout page of the payment process. Effective September 1, 2012, separate transaction costs will not be displayed. Rather, an "MSI Total Price" will be displayed to the customer for any product or service being purchased. Discounts or other pricing adjustments may also be shown on the checkout page, consistent with current practices. An icon for more information will also be displayed, enabling the customer to visit a separate web page for an itemized description of the transaction's fees. The "MSI Total Price" will also be used on receipt information.

Best Regards,

A handwritten signature in blue ink that reads "Deanna Gronlie".

Deanna Gronlie
General Manager
Mississippi Interactive, LLC