



DFA Accelerated Leadership Program

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Department of Finance and Administration

Office of the Mississippi Management and Reporting System

About MMRS

The Mississippi Management and Reporting System (MMRS) is an office of the Mississippi Department of Finance and Administration (DFA). The 1993 regular session of the Mississippi Legislature established MMRS for the purpose of creating and maintaining a central repository of current, accurate, and relevant management information (Section 7-7-3, Mississippi Code of 1972, Annotated as Amended).

In that effort, MMRS is responsible for the development, enhancement, maintenance, and support of several statewide applications that combine to form this central repository of management information.

MMRS Mission Statement

- MMRS provides timely, accurate financial management and human resource information to state agencies, elected officials, and the public at large.
- We prepare for the expanding information needs of the State of Mississippi by using the latest in technological advancements.
- We commit to professionally serve the Citizens of Mississippi.

The Mississippi Management and Reporting System is an operating office and a program of the Department of Finance and Administration. A Steering Committee, composed of the Executive Directors of the Department of Finance and Administration, the State Personnel Board, and the Department of Information Technology Services provides policy guidance to MMRS.

MMRS Organization

MMRS is structurally organized into two offices to allow for maximum attention to specialized services and to provide the broad knowledge base necessary for effective, cohesive delivery of services:

MMRS

Administration and Policy – Provides executive level functions of MMRS to both offices of MMRS.

Office of Legacy Applications

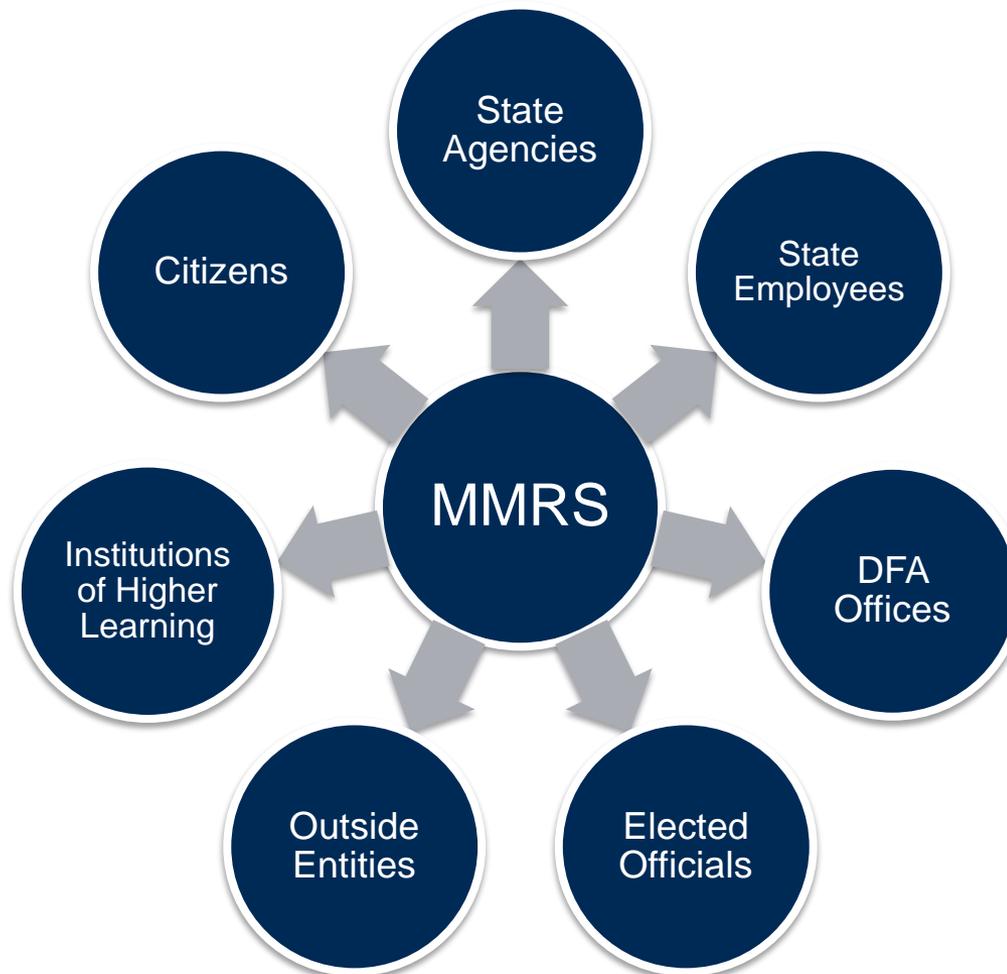
- **Infrastructure** - Provides network and mainframe support for DFA/MMRS infrastructure, operations, and applications; Provides Security administration for MMRS applications.
- **Applications Technical** – Provides technical support for MMRS applications.
- **Applications Functional** - Serves as the liaison with state agencies to provide timely and regular information to MMRS customers. Provides user training and Call Center support for MMRS applications.

Office of MAGIC

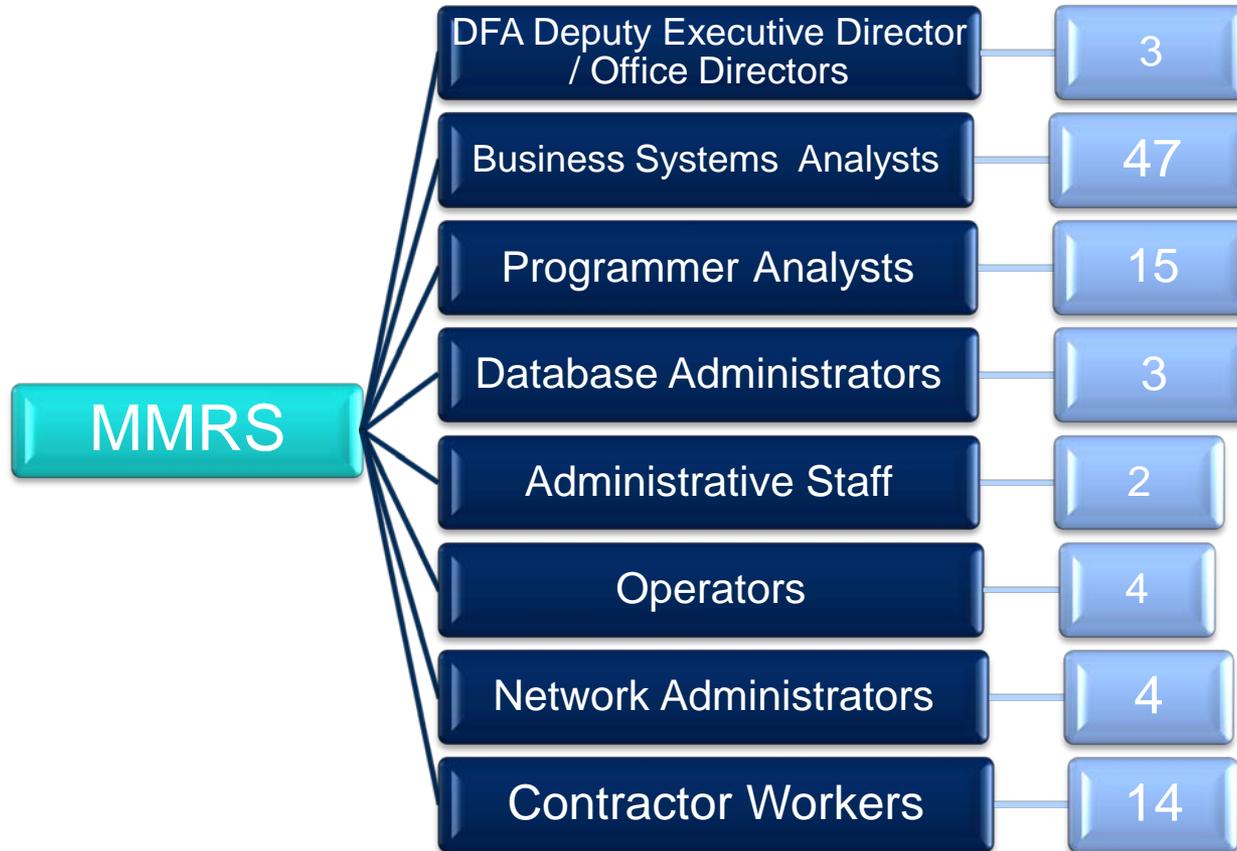
- **MAGIC** - Mississippi's Accountability System for Government Information and Collaboration, is Mississippi's pursuit of an Enterprise Resource Planning (ERP) solution.



Interaction



Staff Size General Types of Staff



Enhance Team Effectiveness

- Employee Training
- Team Building
- Improve Communication
- Employee Recognition



Major Challenges

External

- Federal/ State Mandates
- Budget Constraints
- Deadlines
- 3rd Party System Upgrades
- Staff Turnover

Systems

- W2/1099
- Year End
- Lapse Period
- 3rd Party System Upgrades

Internal

- Staff Turnover
- Staff Transition
- Training
- Deadlines

Major Achievements During Previous Year

- Redesign Transparency Mississippi
- Began the MAGIC Project Implementation
- MS Interactive
- Enroll Blue
- Annual User Group Meeting

Special Initiatives

- MAGIC
- Transparency
- MSI – Mississippi Interactive Portal Project
- DOR- SITLP State Income Tax Levy Program



“The only thing that remains constant is change.”

*Change has a considerable psychological impact on the human mind. To the **fearful**, it is threatening because it means that **things may get worse**. To the **hopeful**, it is encouraging because **things may get better**. To the **confident**, it is inspiring because **the challenge exists to make things better**.*

King Whitney, Jr.

Compelling Factors

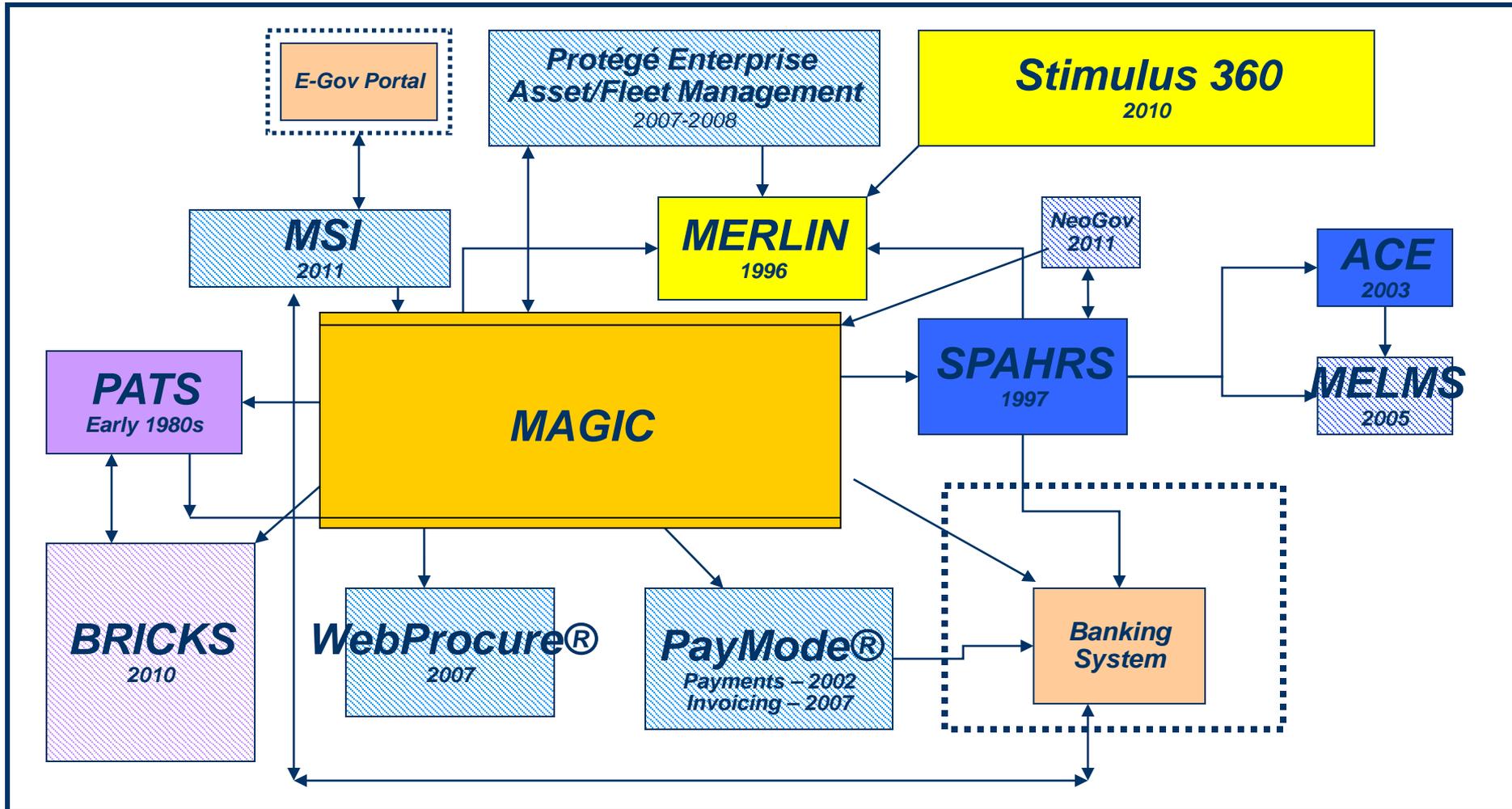
- Difficult to support and enhance legacy system
- Retirement of institutional (State SME) knowledge
- Higher support cost for multiple systems
- Too much human intervention and paper
- Multiple procurement processes
- Lack of standardization
- Need for a fully integrated systems architecture

ERP Benefits

- Improved Security / Single Sign-On
- Fully Integrated Functions
- Workflow Capability
- Expanded Standard and Adhoc Reporting
- Up to Date Technical Architecture
- Document Repository
- Consolidation of multiple systems
- Enhanced employee self-service
- Cost related benefits

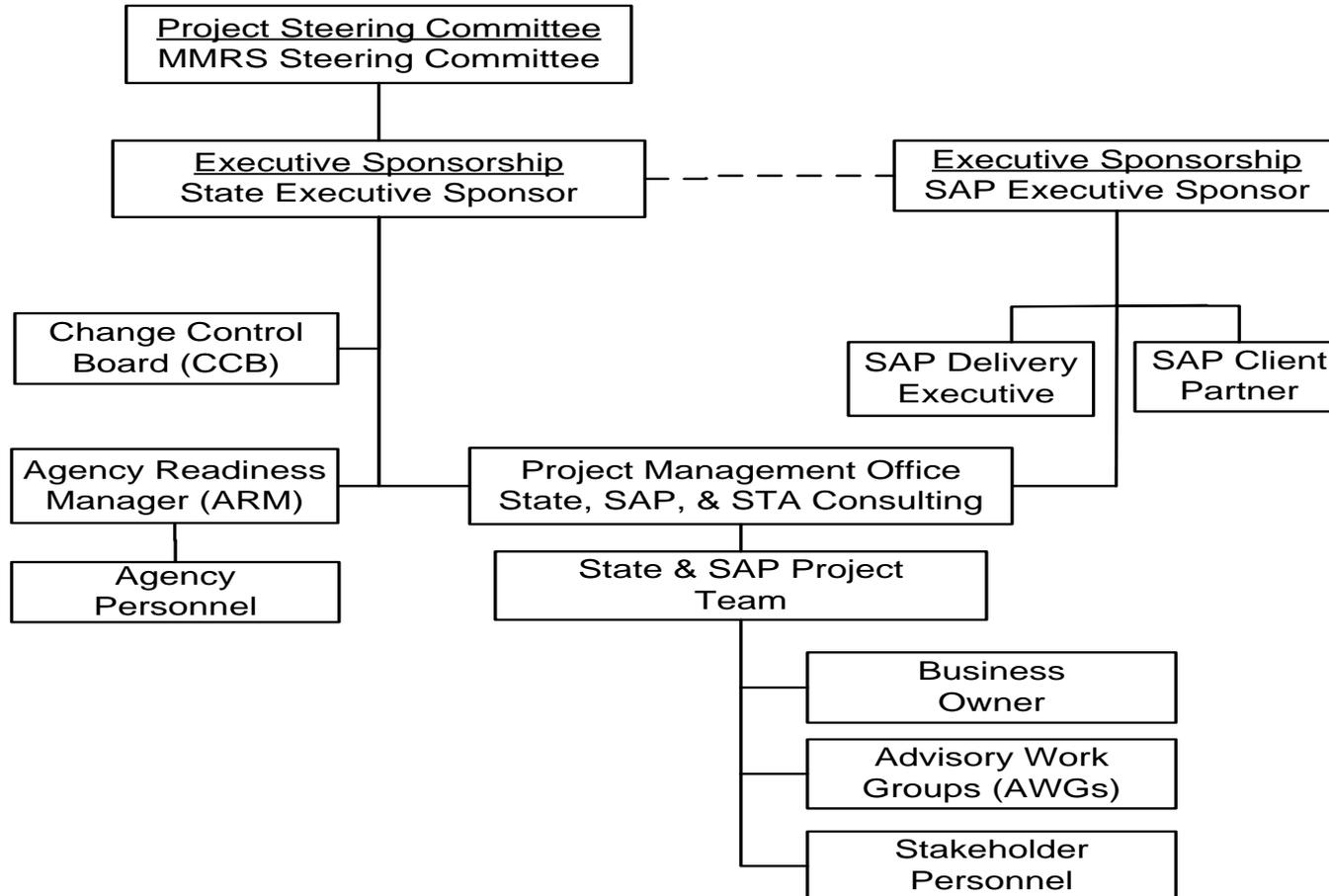


Where Do We Go From Here?





Changes – Governance Structure



SAP Public Services, Inc.

- More than 30 years experience implementing SAP ERP software
- Over 2,200 North America consultants
- Over 10,000 World-Wide consultants
- State Experience
 - ▶ State of Washington – statewide SAP HR Upgrade
 - ▶ State of California – statewide HR/Payroll implementation (in process)
 - ▶ State of Louisiana – procurement experience provided during implementation
 - ▶ State of Arkansas – statewide upgrade for financials, procurement, HR/payroll
 - ▶ Commonwealth of Pennsylvania – statewide upgrade, technical consulting
 - ▶ Commonwealth of Kentucky – statewide HR/payroll implementation
- Other Experience
 - City of Houston – financial, procurement, HR/payroll implementation
 - City of San Diego – financial, procurement, HR/payroll implementation
 - City of Portland – financial, procurement, HR/payroll implementation

IV&V

- Independent Validation & Verification
 - ▶ Process by which an independent party performs Quality Assurance
 - ▶ Ensure all aspects of a project are performing correctly
- STA Consulting
 - ▶ Worked with MAGIC Team since 2008
 - ▶ Assisted in writing the MAGIC Business Case, participated in the requirements definition process, assisted in developing and evaluating the RFP for Software and Services
 - ▶ Nathan Frey, IV&V Director
 - ▶ Chuck Burkhart, IV&V Manager
 - ▶ IV&V Team Leads for:
 - Financial
 - Logistics
 - Human Resources
 - Payroll
 - Organizational Change Management (OCM)

MAGIC Project Phases

- ▶ Project Preparation
- ▶ Blueprint
- ▶ Realization
- ▶ Go-Live Preparation
- ▶ Go-Live
- ▶ Post Implementation Support

Blueprint Stats

| Blueprint Workshop Sessions | |
|--|-------------|
| Business Blueprint Sessions Scheduled | 107 |
| HCM | 49 |
| FI | 31 |
| LO | 27 |
| Business Blueprint Sessions Completed or In Progress | 107 |
| HCM | 49 |
| FI | 31 |
| LO | 27 |
| Session Statistics | |
| Percent of Business Blueprint Sessions Consolidated | 33% |
| Business Blueprint Sessions Consolidated | 35 |
| Percent of Business Blueprint Sessions Completed (Including Cancelled Sessions and Sessions Consolidated) | 100% |
| Number of Business Blueprint Sessions Completed | 107 |
| Percentage of Business Blueprint Sessions Remaining | 0% |
| Percent of Business Blueprint Sessions Cancelled | 46% |
| Number of Business Work Shop Sessions Cancelled | 49 |
| Actual Number of Attendees Attendees Completed Sessions | 1833 |
| Number of Session Minutes Submitted VS Sessions Completed | |
| Number of Session Completed (Does not include Session in progress) | 107 |
| Number of Sessions Minutes SAP Submitted to SoM | 109 |

Note: Actual Number of Attendees does not represent a unique set of employees attending sessions.

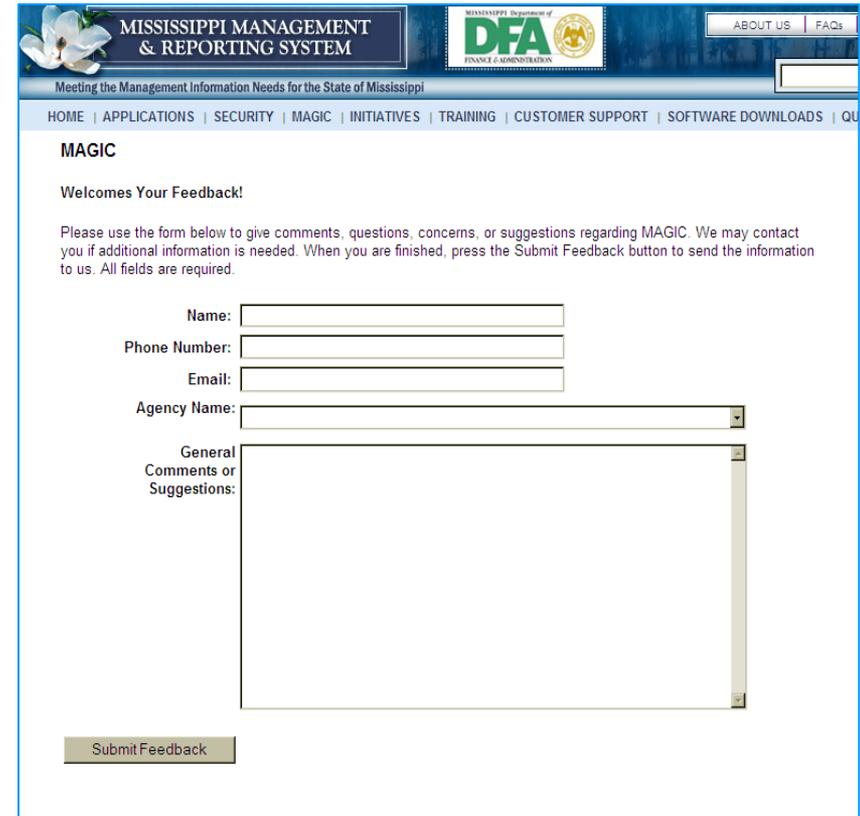
We want to keep you informed.

- *The MAGIC Message*
 - ▶ Newsletter
 - ▶ Currently Published Quarterly
- ▶ **MAGIC e-Blast**
 - ▶ MAGIC eBlast messages provide concise information on project updates, decisions, points of interest, and quick facts.
- ▶ **MAGICast**
 - ▶ The MAGICast is a presentation combining audio and video to deliver just-in-time project information to your desktop.
- ▶ **Agency Connection**
 - ▶ Agencies site visits to discuss MAGIC and any issues / concerns the agency is having.
- ▶ **MAGIC Glossary**
 - ▶ A list of MAGIC Project Terms. Available on the MMRS Website.

We want to hear from you!

Have MAGIC Questions or Suggestions?

1. Send an email to mash@dfa.ms.gov
2. Call the MMRS Call Center; 601-359-1343
3. Use the interactive feedback form on the MAGIC page of the MMRS Website



The screenshot shows the MAGIC feedback form on the MMRS website. The page header includes the Mississippi Management & Reporting System logo and the Department of Finance & Administration (DFA) logo. The navigation menu includes links for HOME, APPLICATIONS, SECURITY, MAGIC, INITIATIVES, TRAINING, CUSTOMER SUPPORT, SOFTWARE DOWNLOADS, and QU. The form is titled "MAGIC" and "Welcomes Your Feedback!". It contains a text area for "General Comments or Suggestions" and a "Submit Feedback" button.

MISSISSIPPI MANAGEMENT
& REPORTING SYSTEM

MISSISSIPPI Department of
DFA
FINANCE & ADMINISTRATION

Meeting the Management Information Needs for the State of Mississippi

HOME | APPLICATIONS | SECURITY | MAGIC | INITIATIVES | TRAINING | CUSTOMER SUPPORT | SOFTWARE DOWNLOADS | QU

MAGIC

Welcomes Your Feedback!

Please use the form below to give comments, questions, concerns, or suggestions regarding MAGIC. We may contact you if additional information is needed. When you are finished, press the Submit Feedback button to send the information to us. All fields are required.

Name:

Phone Number:

Email:

Agency Name:

General Comments or Suggestions:

Submit Feedback

Questions and Answers

